

F.No.15-2/2017(RES)-PD
Government of India
Ministry of Social Justice & Empowerment
Department of Social Justice & Empowerment

Shastri Bhawan, New Delhi
Dated the 21st June, 2017

NOTICE INVITING E-TENDER

Online Tender (e-Tender) is invited for conducting an evaluation study on **“Functioning of Old Age Homes/Day Care Centres and Integrated Rehabilitation Centres for Drug Addicts (IRCAs) funded by D/O Social Justice & Empowerment”** covering the following components:

- i. Functioning and effectiveness of the Scheme of Assistance for Prevention of Alcoholism and Substance (Drugs) Abuse by Integrated Rehabilitation Centres for Addicts (IRCAs)
- ii. Functioning and effectiveness of Old Age Homes and Day Care Centres including the geographical distribution to identify over-served/under-served area.

The duration of the study would be 3 months

2. A demand draft /bank guarantee of **Rs. 200,000/-** (Rupee Two lakh only) as earnest money in favour of DDO, Department of Social Justice & Empowerment is required to be deposited (in original) in the office of Tender Issuing Authority at B-2, Ground Floor, Pt.Deendayal Antyodaya Bhavan, CGO Complex, New Delhi on or before bid submission closing date and time. The envelop should be super scribed as **“EMD for evaluation study on “Functioning of Old Age Homes/Day Care Centres and Integrated Rehabilitation Centres for Drug Addicts (IRCAs) funded by D/O Social Justice & Empowerment”** addressed to Under Secretary, D/o Social Justice & Empowerment, B-2, Pandit Deendayal Antyodaya Bhavan, CGO Complex, New Delhi. Scanned copy of the EMD (Earnest Money Deposit) should also be uploaded along with the online bids.

3. The tender document contains the following:-

ANNEXURE 1	TENDER DOCUMENT
ANNEXURE 2	PROGRAMME DETAILS
ANNEXURE 3	TERMS OF REFERENCE
ANNEXURE 4	FORMAT FOR TECHNICAL & FINANCIAL BIDS
ANNEXURE 5	GUIDELINES FOR TECHNICAL & FINANCIAL BIDS
ANNEXURE 6	TECHNICAL EVALUATION FORMAT
ANNEXURE 7	FORMAT FOR PERFORMANCE SECURITY
ANNEXURE 8	INSTRUCTIONS FOR ONLINE BIDS SUBMISSION
ANNEXURE 9	TENDER ACCEPTANCE LETTER

CRITICAL DATE SHEET

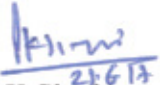
Name of Ministry/ Department	Department of Social Justice & Empowerment, Shastri Bhawan, New Delhi
Date and Time for Issue/Publishing of Tender	21.06.2017 at 1500 hrs
Document Download Start Date and Time	22.06.2017 at 1000 hrs
Pre Bid meeting*	29.06.2017 at 1030 hrs Venue: Conference Hall, National Scheduled Caste Finance & Development Corporation, 14 th Floor, Scope Minar, Core 1& 2, Lakshmi Nagar District Centre, Lakshmi Nagar, New Delhi -110092
Document Download End Date and Time	12.07.2017 at 1000 hrs
Bid Submission Start Date and Time	22.06.2017 at 1000 hrs
Bid Submission End Date and Time	12.07.2017 at 1500 hrs
Date and Time for Opening of Technical Bids	13.07.2017 at 1000 hrs
Date and Time for Opening the Financial Bids	Will be intimated online after finalization of Technical Bids
Address for Communication	Under Secretary (Plan/Evaluation), D/o Social Justice & Empowerment, B-2, Ground Floor, Pandit Deendayal Antyodaya Bhavan, CGO Complex, New Delhi-110003. Website: https://eprocure.gov.in/eprocure/app

* The organisations willing to participate in the Pre Bid meeting may register on e-mail id: cs.verma70@gov.in latest by 27.06.2017.

1. The tender form/ bidder documents are available at the Website <http://eprocure.gov.in> and www.socialjustice.nic.in. Online bids complete in all respects should be submitted through CPP Portal <https://eprocure.gov.in/eprocure/app> only on or before the last date and time. Information is also available at www.nsfdc.nic.in, nbcfdc.gov.in and nskfdc.nic.in.
2. **Manual bids will not be accepted.**
3. Tenderers/ bidders are requested to visit the website <https://eprocure.gov.in/eprocure/app> / www.socialjustice.nic.in regularly. Any changes/ modifications in tender enquiry will be intimated by corrigendum through these websites only.
4. In case, holiday is declared by the Government on the day of opening bids, the bids will be opened on the next working day at the same time. The Department reserves the right to accept or reject any or all the tenders without assigning any reason.

5. The Firms are required to upload the following documents along with bid:

- a) Scanned copy of Earnest Money Deposit (EMD).
- b) Scanned copies of Registration Certificate / Memorandum & Articles of Association and any other documents to certify the nature of existence of the Organisation
- c) Scanned copies of Audited Annual Accounts along with Audit Report of last three financial years
- d) Annual Report of last three years
- e) Scanned copy of valid PAN of the Organisation/Tax Account Number (TAN) and Service tax number (STN)/GST Number
- f) Executive summary of 3 study reports completed during last 5 years and documents of acceptance of the Reports by sponsoring authority.
- g) An authorization letter from the firm certifying that the person who signed the bid is an authorized person to sign on behalf of the firm
- h) A declaration that the organization has not been blacklisted from the Authorized Signatory of the Organisation
- i) Copies of certificates and proofs of previous engagements of the Project Director
- j) Copies of certificates/ proofs of previous engagements of at least two post graduate research professionals involved in the Project
- k) Technical Bid
- l) Financial Bid
- m) Technical Evaluation Format
- n) Tender Acceptance Letter


(P.K.Singh)
21/6/17

Under Secretary to the Government of India

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No. 15-2/2017 (Res.)-PD
Government of India
Ministry of Social Justice and Empowerment
Department of Social Justice and Empowerment
(Plan Division)

B-2, Ground Floor,
Pt. Deendayal Antyodaya Bhavan
CGO Complex, New Delhi
Dated June 21, 2017

TENDER DOCUMENT

The Department of Social Justice and Empowerment invites online tender (e-Tender) for conducting an evaluation study on **“Functioning of Old Age Homes/Day Care Centres and Integrated Rehabilitation Centres for Drug Addicts (IRCAs) funded by D/O Social Justice & Empowerment”** covering the following components:

- i. Functioning and effectiveness of the Scheme of Assistance for Prevention of Alcoholism and Substance (Drugs) Abuse by Integrated Rehabilitation Centres for Addicts (IRCAs)
- ii. Functioning and effectiveness of Old Age Homes and Day Care Centres including the geographical distribution to identify over-served/under-served area.

The study should be completed in 3 months.

1. ELIGIBILITY

- i. Bids are invited from Organisations having requisite qualifications to undertake such studies. *(As indicated in Annexure 6)*
- ii. Non-Governmental Organisations/Voluntary Organisations funded by the Government of India/State Governments whether registered/not registered on DARPAN portal of NITI are **not eligible** to apply.
- iii. Blacklisted Organisations are not eligible to apply.

2. IMPORTANT DATES

Date and Time for Issue/Publishing of Tender	21.06.2017 at 1500 hrs
Document Download Start Date and Time	22.06.2017 at 1000 hrs
Pre Bid Conference	29.06.2017 at 1030 hrs Venue: Conference Hall, National Scheduled Caste Finance & Development Corporation, 14 th Floor, Scope Minar, Core 1& 2, Laxmi Nagar District Centre, Laxmi Nagar, New Delhi -110092
Document Download End Date and Time	12.07.2017 at 1500 hrs
Bid Submission Start Date and Time	22.06.2017 at 1000 hrs
Bid Submission End Date and Time	12.07.2017 at 1500 hrs
Date and Time for Opening of Technical Bids	13.07.2017 at 1000 hrs
Date and Time for Opening the Financial Bids	To be intimated online after shortlisting of Technical Bids

3. SUBMISSION PROCESS

Willing and interested Organisations desirous of undertaking the evaluation study may submit their two part bid as technical and financial bids as per extant procedure elaborated in this document. The procedure for online submission of bids may be seen at Annexure 8.

In order to submit the bid, bidders may first register themselves online at <http://eprocure.gov.in> as a one-time activity, in the e-Procurement portal with a valid DSC before they can file their e-tender. The registration should be in the name of the bidder, whereas DSC holder may be either the bidder himself or a duly authorised person. The bidders will have to accept, unconditionally, the online user portal agreement which contains all the terms and conditions of Note Inviting Tender (NIT) including commercial and general terms and conditions and other conditions, if any, along with an online undertaking in support of the authenticity of the declarations regarding facts, figures, information and documents furnished by the bidder online. ***The bidders need to submit their technical and financial bids online.*** Online bids complete in all respects should be submitted through CPP Portal <https://eprocure.gov.in/eprocure/app> only on or before the last date and time. ***No Manual bids shall be accepted.***

5. SELECTION PROCESS

D/o Social Justice & Empowerment invites technical and financial bids on open tender basis from qualified organizations under the **two bid system** based on **Least Cost Selection process** as per procedure indicated in Annexure 8. A Technical Evaluation Committee and a Financial Evaluation Committee will be constituted to evaluate and finalise the technical and financial proposals received in response to the Tender Notice. Both the technical and financial bids would be opened online by the Bid Opening Committee constituted by the Department. Bid

openers would download the bids and the reports/statements and sign them for further processing. The Technical Evaluation Committee would shortlist the technically qualified bids. Financial bids of only the technically qualified bids would be opened. The date and time of opening of financial bids would be uploaded on the portal and shortlisted firms would be informed after shortlisting of the technically qualified bidders. The parameters for qualifying the technical criterion are given at Annexure 6. Financial bids would be opened for only technically eligible and responsive offers and ranked. L-1 offer out of the responsive offers would be selected on price criteria alone.

6. DOCUMENTS TO BE SUBMITTED:

- a) Technical Bids
- b) Format for Technical Qualification (indicating fulfilment of all the indicated criterion)
 - i. Scanned copies of Registration Certificate / Memorandum & Articles of Association and any other documents to certify the nature of the Organisation
 - ii. Scanned copies of Audit Annual Account of last three years
 - iii. Scanned copies of last three(3) years Annual Report
 - iv. (Financial years 2014-15,2015-16 & 2016-17 towards establishing which audited financial statements to be submitted. In case of financial statement of FY 2016-17 being under audit, average turnover of the previous three financial years which have been audited i.e. 2013-14, 2014-15 & 2015-16 will be considered. However, applicant will have to additionally submit provisional balance sheet of FY 2016-17 to establish that annual turnover of said year is also above Rs. 50 Lakhs)
 - v. Scanned copy of valid PAN of the Organisation/Tax Account Number (TAN) and Service tax number (STN)/GST Number
 - vi. Executive summary of 3 study reports completed in social sector sponsored by the Central / State Government / Central or State PSU that have also been accepted by the sponsoring organization during last five years. Documents of acceptance of the Reports by sponsoring authority may be submitted.
 - vii. A declaration that the organization has not been blacklisted from the Authorized Signatory of the Organisation
 - viii. Copies of proofs of earlier engagements/assignments completed by the Project Director
 - ix. Copies of proofs of earlier engagements/assignments completed of at least two post graduate research professionals involved in the Project
- c) Financial Bids
- d) Scanned copy of Earnest Money Deposit (EMD).
- e) Tender Acceptance Letter

7. EARNEST MONEY DEPOSIT (EMD)

The intending bidders should pay along with bids an Earnest Money Deposit of Rs. 200,000/- (Rupees Two lakh Only). The EMD shall be paid by Demand Draft/ Bank Guarantee from any of the scheduled Banks. Bank Guarantee from any scheduled bank in favor of **DDO, Department of Social Justice & Empowerment, Shastri Bhavan, New Delhi-110001** and is required to be deposited (in original) addressed to Under Secretary (Plan/Evaluation), D/o Social Justice & Empowerment, B-2, Pandit Deendayal Antyodaya Bhavan, CGO Complex, New Delhi. The EMD will not carry any interest. Procedure for e-uploading as indicated in Annexure 8 above may be followed. **Government and other organizations exempted from payment of EMD may attach scanned copy of the document in this regard.**

(A) The EMD submitted by the bidder will be forfeited if:

- If successful bidder fails to accept the Letter of Invitation (LOI).
- If bidder fails to furnish the required performance security within the specified period.
- The bidder withdraws bid after processing but before acceptance of award of contract issued by the Department.
- The bidder violates any of the provisions of the terms and conditions of the tender specifications.
- If bidder canvasses in any way for the bid
- If bidder withholds information or submits false information

(B) The EMD will be refunded to:

- The successful bidder, subject to submission of Performance Guarantee
- The unsuccessful bidders, only after acceptance of award of contract by the selected bidder or in case of cancellation of Tender

The Earnest Money Deposit will be refunded without any interest under all conditions. Offers received without EMD will be summarily rejected (*other than those exempted*). The bid security will remain valid for a period of forty-five days beyond the final bid validity period. Bid securities of the unsuccessful bidders will be returned to them latest on or before the 30th day after the award of the contract.

8. PERFORMANCE BANK GUARANTEE

The successful bidder will be required to submit a Performance Bank Guarantee issued by any scheduled commercial bank for 10% of the contract value. Performance Security may be furnished in the form of an Account Payee Demand Draft, Fixed Deposit Receipt from a Commercial bank, Bank Guarantee from a Commercial bank. Performance Security would remain valid for a period of sixty days beyond the date of completion of the contract. The Bank Guarantee may be invoked by the Department in case of failure of bidder to adhere to the terms & conditions of the contract. In case of delays in execution of project, the Department may seek extension of the Performance Bank Guarantee which will require to be acceded to by the service provider. Format at Annexure 7.

9. PENALTY FOR DELAYED SUBMISSION OF REPORT

For each week delay due to fault of bidder beyond the schedule for completion, penalty for delayed submission of Report equal to 0.5% of the cost of evaluation study will be levied.

10. NON TRANSFERABLE BID

Neither the contract nor any rights granted under the contract may be sold, leased / sublet, assigned, or otherwise transferred, in whole or in part, by the bidder, and any such attempted sale, lease, assignment or otherwise transfer shall be void and of no effect without the advance written consent of the D/o Social Justice & Empowerment.

11. PRE BID MEETING

The interested bidders/authorized signatories may attend the pre-bid meeting, if desired by the bidder(s) as per the schedule mentioned at Para 3 above. The clarification if any, to all queries received from the bidders on or before the pre bid meeting, will be intimated all bidders / posted on the Department's website www.socialjustice.nic.in.

12. COMPLETENESS OF BID OFFER

The bidder is expected to examine all instructions, forms, terms & conditions and specifications in the tender document. Failure to furnish all information required in document or submission of offer not substantially responsive in every respect to the tender document will be at the bidder's risk and may result in the rejection of bid offer. The bid offer is liable to be rejected outright without any intimation to the bidder if complete information as called in the tender document is not given therein, or if particulars asked for in the Forms / Proforma in the tender are not fully furnished.

13. TECHNICAL & FINANCIAL OFFER

- (A) The technical offer should comply with all items asked for. The technical offer should be complete. The financial offer should give all relevant price information and should not contradict the technical offer in any manner. The prices quoted in the financial bid should be without any conditions. The price schedule must be filled in completely, without any error, erasures or alterations. Bidder should quote as per the format specified in Annexure 4. All prices to be quoted in Indian Rupees only.
- (B) Price quotation accompanied by vague and conditional expressions will be treated as being at variance and shall be liable for rejection. It is the responsibility of the bidder to clearly identify all costs and complete all parts of the financial proposal in a clear and accurate manner. Omissions, errors, misrepresentations or inadequate details in the bidder's financial proposal will be considered as valid ground for rejection of the bidder's proposal. Costs that are not clearly identified will be borne by the bidder. The following items are covered:

- i. Salaries and allowances of the project staff and honorarium for the Project Director. (N.B.: The salary of peons will not be sanctioned as a part of expenditure on a research project. Any expenditure on this account may, however, be met out of the overhead charges mentioned under item (vii) below).
- ii. Travel undertaken in relation to the project.
- iii. Consultancy charges.
- iv. Printing.
- v. Equipment and books.
- vi. Computer and tabulation costs.
- vii. Contingency and Overhead charges.

(NOTE: The above may be kept in mind while preparing the cost estimates.

Payment with retrospective effect for the work already done before the submission of the research proposal will not be permissible. Please see Annexure 5).

14. TREATMENT OF DISCREPANCIES

Where there is a discrepancy between amounts in figures and in words, the amount in words will govern. If a Bidder refuses to accept the correction, his Bid will be rejected.

15. CORRUPT AND FRAUDULENT PRACTICES

The Department will reject a proposal for award if it determines that bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question. The bidder is liable to be blacklisted in such an event.

16. LETTER OF AWARD AND CONTRACT AGREEMENT

The Department will issue a Letter of Intent (LoI) to the successful bidder in duplicate mentioning in brief rates, terms & conditions. The acceptance and return of one copy of the LoI duly signed as token of acceptance will be construed as entry into the contract by both parties. The contract agreement will be signed within one month of issue of LoI after submission of the Performance Bank Guarantee as failing which the Department reserves the right to take appropriate decision.

17. PAYMENT TERMS

The grants of the Ministry will be released in three installments as under:-

1st installment	:	20% (after receipt of Performance Guarantee)
2nd installment	:	50% (on submission and presentation of draft report)
3 rd instalment	:	30% (After acceptance of Report by the Department with submission of <u>8 copies of the final report and 20 copies of summary Report</u> alongwith its soft version and audited Statement of Accounts and Utilization Certificate.)

18. OWNERSHIP OF DATA

The organization receiving grant-in-aid for a project shall make suitable arrangements for the preservation of data collected during the study, such as filled in schedules, tabulation or working sheets, reports, photographs etc, relating to the Project, in electronic form and this shall be shared with the Ministry at the time of submission of Final Report. The ownership of all such data shall remain with the D/o Social Justice & Empowerment. All raw data compiled during the study shall be transferred to the Ministry. No data collected in context of the study may be destroyed or otherwise disposed off or given to any other organization/individual, unless so approved by the Ministry.

19. SUBCONTRACTING

The bidder shall not subcontract or permit anyone other than its personnel to perform any of the work, service or other performance required of the bidder under the contract without the prior written consent of the Department.

20. ARBITRATION

The Department and selected Bidder will make every effort to resolve amicably, by direct negotiation, any disagreement or dispute arising between them under or in connection with the work order. If any dispute will arise between parties on aspects not covered by this agreement, or the construction or operation thereof, or the rights, duties or liabilities under these except as to any matters the decision of which is specially provided for by the special conditions, such dispute will be referred to arbitrator, to be appointed by the competent authority appointed by this Ministry and will be final and binding on both the parties. Such arbitration will be governed in all respect by the provision of the Arbitration and Conciliation Act, 1996 or later and the rules there under and any statutory modification or re-enactment, thereof. The arbitration proceedings will be held in New Delhi only, wherein appropriate Appellate Authority shall also be the Hon'ble High Court of Delhi at New Delhi

21. APPLICABLE LAW AND JURISDICTION OF COURT

The contract with the selected bidder shall be governed in accordance with the Laws of India and will be subject to the exclusive jurisdiction of Courts at Delhi (with the exclusion of all other Courts)

22. AGREEMENT

- (i) The selected bidder will confirm in writing that the conditions contained in the tender document are acceptable to it as per Tender Acceptance Letter format in Annexure 9. The selected bidder will also execute a bond in favour of the President of India to the effect that it will abide by the terms and conditions attached to the grant and that in case it fails to abide by the same, it will refund to the Government the total funds sanctioned to it for the purpose with 15% penal interest thereon.

- (ii) The grantee organization will maintain separate accounts in respect of this grant. The accounts will remain open to inspection to the representatives of the Government of India, including the Comptroller and Auditor General of India. At the end of the period, the organization will have the accounts of this grant audited by a Government Auditor or a Chartered Accountant, and supply a copy of the audited accounts, together with a utilization certificate as prescribed in GFR 2017, to this Ministry within six months after completion of the project. If regular process of audit takes more time, the accounts may be got audited by a Chartered Accountant and the audit fee may be charged under sub-head "Contingency" of the project. Any unspent balance out of this grant will be refunded by the Organization within 30 days from the date of completion of the Project failing which such unspent balance will attract penal interest of 15% of the period from date of completion of the project to the date of refund of unspent balance.
- (iii) The Ministry will accept no responsibility for any financial expenditure or liability arising out of the project except what has been specifically approved by it and conveyed to the selected bidder through the sanction letter.
- (iv) The Ministry will sanction finances for each sub-head and the Ministry's Sanction order will clearly satisfy the sanctioned amount for each sub-head for the total financial assistance given for a research project. The evaluation organization without the prior written approval of the Ministry will have no right of re-appropriation of amount from one sub-head to another.
- (v) The evaluation organization shall not incur any excess expenditure on the research project, under any circumstances, over and above the sanctioned amount, without prior written approval of the Ministry. Ordinarily such request will not be entertained by the Ministry.
- (vi) The Project Director will submit to the Ministry progress reports of the project along with certified statement of the expenditure actually incurred and estimate of expenditure for the remaining period of the study. The organisation would make a presentation before the Ministry at draft stage on its preliminary findings.
- (vii) The Project Director will report to the Ministry changes he makes in the research design, and no major change will be made therein unless the prior approval of the Ministry has been obtained. On a request from the Evaluating organization, the Ministry may in exceptional cases, permit the appointment of another Project Director. When the Director of a project takes up an appointment at another organization before the project is completed the Ministry may permit, with the consent of both the organizations concerned the transfer of the project to the other organization.
- (viii) If the Ministry is not satisfied with the progress of the project, or if it finds that these rules are being seriously violated, it reserves the right to terminate agreement & initiate necessary action as per terms & conditions of the tender document and extant rule of Govt. of India.

23. DEFAULT

- i. The selected bidder shall execute a bond in favour of the President of India to the effect that it would abide by the terms and conditions attached to the study and that in case it fails to abide by the same, it will refund to the Government the total funds sanctioned to it for the purpose with 15% penal interest thereon.
- ii. In case the selected bidder is found in-breach of any condition of tender/bid evaluation the EMD/Performance Bank Guarantee shall be forfeited/invoked.
- iii. Default would entail blacklisting of the Organisation by the Department for at least 3 years.

24. GENERAL TERMS AND CONDITIONS

- i. Bidders are advised to study the Tender/Bid Document carefully. Submission of the Bid shall be deemed to have been done after carefully studying and examination of all instructions, eligibility criterion, terms and requirement specifications contained in the tender/bid document with full understanding of its implications. Failure to furnish all information required in the Tender/Bid Document or submission of a bid not substantially responsive to the Tender/Bid Document in all respects will be at the bidder's risk and may result in the rejection of the bid.
- ii. Bidders are requested to submit the bids in English language only.
- iii. In case, the day of bid submission is declared Holiday by Govt. of India, the next working day will be treated as day for submission of bids. There will be no change in the timings.
- iv. The D/o Social Justice & Empowerment will not be responsible for any delay on the part of the bidder in obtaining the terms and conditions of the Tender/Bid Document notice or submission of the bids
- v. The offers submitted by telegram/ fax/ E-mail etc. shall not be considered.
- vi. Un-signed, un-stamped and without certificate for authorized person from bidders, bid shall not be accepted.
- vii. Conditional tenders shall not be accepted on any ground and shall be rejected straightway
- viii. Ambiguous bids will be out rightly rejected
- ix. Bids not accompanied by desired documents, would be rejected. Undertaking for subsequent submission of any of the above document will not be entertained.
- x. D/o Social Justice & Empowerment reserves the right to cancel this bid or modify the requirement without assigning any reasons.
- xi. D/o Social Justice & Empowerment also reserves the right to modify / relax any part of the tender/bid prior to the submission data and time. Any such changes will be published on the website as corrigendum and the participant bidders are supposed to take the corrigendum also into account prior to bid submission
- xii. The decision of D/o Social Justice & Empowerment arrived during the various stages of the evaluation of the tender/bid is final & binding on all bidders. Any representation towards these shall not be entertained by D/o Social Justice & Empowerment.

- xiii. In case the selected bidder is found in-breach of any condition of tender/bid evaluation the EMD/Performance Bank Guarantee shall be forfeited/invoked, besides debarring & Black listing the selected bidder concerned for at least 3 years, for further dealing with D/o Social Justice & Empowerment
- xiv. Any attempt by bidder to bring pressure towards D/o Social Justice & Empowerment's decision making process, such bidders shall be disqualified for participation in the present tender/bid and those bidders may be liable to be debarred from bidding for D/o Social Justice & Empowerment tenders in future for a period of three years.
- xv. Upon verification, evaluation / assessment, if in case any information furnished by the bidder is found to be false/incorrect, their total bid shall be summarily rejected and no correspondence on the same, shall be entertained. Further, EMD/Performance Bank Guarantee shall also be forfeited/invoked.
- xvi. D/o Social Justice & Empowerment will not be responsible for any misinterpretation or wrong assumption by the bidder, while responding to this tender/bid.
- xvii. The bidder shall be governed by the laws and procedures established by Govt. of India, within the framework of applicable legislation and enactment made from time to time.
- xviii. The Department has the right to cancel the request for proposal and not to proceed for the sponsoring evaluation study at any stage without assigning any reason, whatsoever.


(P.K. Singh)

Under Secretary to the Government of India

PROGRAMME DETAILS

I. ASSISTANCE TO VOLUNTARY ORGANIZATIONS FOR PREVENTION OF ALCOHOLISM AND SUBSTANCE (DRUG) ABUSE AND FOR SOCIAL DEFENCE SERVICES

'Scheme of Assistance for Prevention of Alcoholism & Substance (Drugs) Abuse and for Social Defence Services' is the flagship scheme of the Ministry of SJE in the field of drug demand reduction. The Scheme has two parts viz. (i) 'Assistance for the Prevention of Alcoholism & Substance (Drugs) Abuse' (Part I) and (ii) 'Financial Assistance in the Field of Social Defence' (Part II). The cost norms of the Scheme (Part I) have been revised w.e.f. 1.1.2015.

(i) Assistance to Voluntary Organizations for Prevention of Alcoholism and Drug Abuse

The Scheme of Assistance for Prevention of Alcoholism and Substance (Drugs) Abuse is being implemented since 1985-86 for identification, counselling, treatment and rehabilitation of addicts through voluntary and other eligible organizations. Under this scheme, financial assistance up to 90% of the approved expenditure is given to the voluntary organizations and other eligible organizations for setting up/running Integrated Rehabilitation Centre for Addicts (IRCAs), Regional Resource and Training Centres (RRTCs), for holding Awareness-cum-de-addiction camps (ACDC) and Workplace Prevention Programmes etc. In the case of North-Eastern States, Sikkim and Jammu & Kashmir, the quantum of assistance is 95% of the total admissible expenditure. The balance has to be borne by the implementing organization.

The financial and physical achievements under the scheme for the last three financial years are as under:

(Amount in Rs crore)					
Year	B.E.	R.E	Grants Sanctioned	No. of Projects assisted	No. of Beneficiaries (approx.)
2014-15	50.00	35.11	30.74	295	1,08,855
2015-16	20.15	36.15	36.15	421	1,46,124
2016-17	35.00	47.00	47.00	430	1,14,759

The Department of SJ&E has started online system for considering the proposals of the NGOs from the financial year 2014-15. Any discrepancy in the proposals/incomplete papers received in the Ministry is now immediately informed to NGOs through e-mail in the online system, thus facilitating early release of GIA. This has

resulted in better coordination between Government of India and the grantee organizations. The online NGO Portal of this Ministry has been integrated with the NITI Aayog Portal for validation of Unique ID of the NGOs and their PAN details.

II. Maintenance of Old Age Homes under the Scheme of Integrated Programme for Older Persons (IPOP) including those under Sansad Adarsh Gram Yojana (SAGY).

Grant-in-aid is given for a project for running an Old Age Home for 25 Senior Citizens where they will be provided food, shelter, care, recreation facilities, etc. free of cost. If the old age home is of larger size (say for 50 or 75 or 150 beneficiaries), the grant-in-aid for maintenance of such Old Age Home will be sanctioned on proportionate basis. The implementing Organizations are free to provide additional items/other amenities in these old age homes from their own resources. The organizations shall be allowed to incur the expenditure under the following Heads.

(Amt. In Rs.)

Sl.No.	ITEMS	RATES
I.	Recurring Expenditure: (a to e)	*X category-10,57,000/-p.a *Y category- 10,09,000/-p.a *Z category- 9,97,000/- p.a
(a)	Staff Honorarium	
	(i) Superintendent/Warden/Manager	78,000/-p.a
	(ii) Social Worker/Counselor	66,600/-p.a
	(iii)Midwife/Nurse	66,600/-p.a
	(iv)Cook	44,400/-p.a
	(v) Helper/Sweeper	22,200/-p.a
	(vi)Chowkidaar	22,200/- p.a
	Total of (i) to (vi)	3,00,000/- p.a
(b)	Building Rent (or maintenance @ 10% of rent in case of owned building).	X-1,68,000/-p.a Y-1,20,000/-p.a Z-1,08,000/-p.a
(c)	Health Care	5,15,000/- p.a
	(i) Food	3,62,600/- p.a
	(ii) Doctor	62,400/- p.a
	(iii)Medicine	45,000/- p.a
	(iv)Clothing, oil, soap etc	45,000/- p.a
(d)	Recreation (includes Books, Magazines, Newspapers, Outings, religious and cultural programmes, Games like caroms, chess, cards etc.	37,000/- p.a
(e)	Miscellaneous and unforeseen (electricity, water, stationery, postage, maintenance of furniture etc.)	37,000/-p.a
II	Non-Recurring Items (at the time of setting up of the project)	
(f)	Items like Furniture, Utensils, television, etc.	1,37,500/-
	Total(I+II)	*X- category 11,94,500/- *Y- category 11,46,500/- *Z- category 11,34,500/-

* X,Y,Z are the three categories of cities classified for the purpose of drawing House rent allowance in Central Government.

CONDITIONS FOR ASSISTANCE

- i. The Grantee organization shall be open to inspection by an officer of the Central Government and the State Government., or any organization / persons authorized by them including third party inspections.
- ii. If an organization has already received or is expected to receive a grant from some other Government sources for the purpose for which the application is being made under this Scheme; assessment for central grant will normally be made after taking into account grant from such other sources.
- iii. The Grantee organization shall maintain separate accounts of the Grants received under the Scheme. They shall always be open to check by an officer deputed by the Government of India. This shall be open to a system of internal audit or concurrent audit. They shall also be open to test check by the Comptroller and Auditor General of India.
- iv. The Grantee organization shall maintain a record of all assets acquired wholly or substantially out of Government grant in the Stock Register and present these to the Auditor when required to do so. In this regard the provisions of the General Financial Rules, 2017 (Govt. of India) would be applicable.

ELIGIBILITY CRITERIA FOR THE NON-GOVERNMENTAL VOLUNTARY ORGANISATIONS FOR ASSISTANCE UNDER THE SCHEME

- i. The Non-governmental Voluntary Organization should be a registered body, under an appropriate Act so that it gets a corporate status and a legal personality and a group liability is established for its activities;
- ii. It should be registered either under the Societies Registration Act, 1860 or relevant State Societies Registration Act and has already been working for atleast two years; or a Public Trust registered under any law for the time being in force or a charitable company licensed under Section 525 of Companies Act, 1958.
- iii. It should have been registered for a minimum period of two years but in the case of the North Eastern region, J&K, Desert areas and under serviced/under-represented areas, this condition of two years will not be applicable. In other deserving cases, the condition of two years may be relaxed with the approval of the Secretary (SJ&E) on a case-to-case basis.
- iv. The Organization shall have a properly constituted managing body with its powers, duties and responsibilities clearly defined and laid down in a written Constitution; It shall have an appropriate administrative structure and a duly constituted Managing/ Executive Committee;
- v. The organization is initiated and governed by its own members on democratic principles.
- vi. The aims and objects of the organization and programmes in fulfilment of those aims and objects are specifically laid down;
- vii. The Organization shall not run for profit to any individual or a body of individuals; The Organization should possess proven credentials and capabilities to handle such projects.
- viii. A total of 360 Old Age Homes for older persons are being financially supported under the scheme.

TERMS OF REFERENCE

S.No.	COMPONENTS OF STUDY	COVERAGE	Reference period
1.	To assess the implementation of the Scheme of Assistance for Prevention of Alcoholism and Substance (Drugs) Abuse by Integrated Rehabilitation Centres for Addicts (IRCAs)	<p>Pan India coverage</p> <p>Responses of beneficiaries, family members, doctors, functionaries of IRCAs/centres and State Government officials conducting inspections may be taken into account.</p> <p>Sample size: At least 7% of the beneficiaries* (excluding other functionaries)</p>	Three years - 2014-15, 2015-16 & 2016-17
2	Functioning and effectiveness of Old Age Homes and Day Care Centres including the geographical distribution to identify over-served/under-served area.	<p>Pan India coverage</p> <p>Responses of beneficiaries, doctors, functionaries of the OAH/DCCs and State Government officials conducting inspections may be taken into account.</p> <p>Sample size: At least 7% of the beneficiaries* (excluding other functionaries)</p>	
DURATION : THE ABOVE STUDY WOULD BE COMPLETED IN 3 MONTHS FROM SANCTION			

* Total number of beneficiaries under the programme during 2016-17 were about 1,50,000.

I. To assess the implementation of the Scheme of Assistance for Prevention of Alcoholism and Substance (Drugs) Abuse by Integrated Rehabilitation Centres for Addicts (IRCAs)

1. To evaluate the various factors determining the quality of services such as appropriate infrastructure, staff, recreation facilities etc. being provided by IRCAs getting grant-in-aid from Ministry as prescribed under the scheme
2. To assess the efficacy of the treatment given to addicts.
3. To identify the constraints/specific requirements of these Organisations/NGOs in rural, urban, semi-urban area in running IRCAs and their view point for improving the working of IRCAs and the scheme;
4. To study the socio-economic profile of beneficiaries such as age, education, employability, family background, and reasons for indulgence in alcoholism/ drug abuse;
5. To seek views of ex-addicts in improvement and development of their life style at work place, home, in society and among peer group;
6. The method of treatment, type of drugs used
7. Seek an opinion of family, doctors etc.
8. Number of days of treatment, outpatient facility
9. To evaluate the rate of relapse of beneficiaries and the factors thereof including any changes required in the duration and method of treatment and detoxification;
10. To obtain feed back about the awareness generated by IRCAs in the community and district on prevention of alcoholism/ drug abuse during the last three years and
11. To provide suggestions for improving the working of IRCAs and its effectiveness.
12. To assess the utilization of beds sanctioned for treatment and detoxification of substance (drugs) abusers in IRCAs during last five years.
13. To assess the need of skill development of drug addicts.
14. Key Findings/Problems
15. Outcomes
16. Suggestions / Recommendations for improvement of the scheme.
17. Five case studies

II. Study of the functioning and effectiveness of Old Age Homes and Day Care Centres including the geographical distribution to identify over-served/under-served area.

1. To study the availability of infrastructure facilities like furniture, toilet, electricity, drinking water, security and library etc.
2. To assess the quality of services provided to the inmates
3. To examine the availability of staff, cook, doctor, nurse etc. to run the Old Age Homes.
4. To examine the socio-economic backgrounds of elderly persons admitted in the Old Age Homes and the criteria for their admission including reasons for joining Old Age Homes.
5. To study the quality and adequacy of food i.e. breakfast, lunch and dinner served to elderly persons.

6. To assess the quality of services provided such as clothing, shelter, health and, recreation facilities etc. and behaviour of the management.
7. To study the constraints faced by the management to run the Old Age Homes.
8. To study the impact of the scheme in improving the quality of life of inmates.
9. Key Findings/Problems
10. Outcomes
11. Suggestions / Recommendations for improvement of the scheme.
12. Five case studies

GOVERNMENT OF INDIA
MINISTRY OF SOCIAL JUSTICE AND EMPOWERMENT
(PLAN DIVISION)

TECHNICAL BID

I. Institutional Particulars

1. Name of the bidder (in Block letters) _____
2. Address _____
3. EMD (DD No., Date & Name of Bank) _____
4. Name of the representative of bidder _____
5. Telephone No./Mobile No. _____
6. PAN of Organisation _____
7. TAN/STN/GST Number/Title of the project _____
8.
 - a. In case the organization is established under the Act of Parliament / State Legislature, the name of the Statute, No. of Act and Year
 - b. In case the organization is established under the societies Registration Act, the Place, registration number and Date of registration.
9. If Semi- Government Organization, the name of the Government Department to which it is attached (with complete address).
10.
 - a. Whether organization has a source of income
 - b. If yes then how much per annum and from which source -give details
 - c. Whether it runs on no-profit no-loss basis
11. Brief history of the organization, its objectives and activities.
12. Whether the organization has any previous experience in the field mentioned in Annexure-6 , if so, details thereof

II. PROJECT Outline

1. Objectives
2. Justification for taking up the study Seminar/workshop/conference mentioned
3. Approach and Methodology

The approach and methodology to be adopted by the organization for proposed study should be appropriate. The following should be borne in mind

- The Project team has necessary skills in statistical tools of analysis and sampling methodologies.
 - Details of statistical tools and applications to be used are indicated in the proposal
 - The primary data to be collected on the objectively verifiable indicators and factual information
 - Organisation will use experts /manpower in all regional language /local language as and when required.
 - Organisation has demonstrated capacity to carry out structured evaluations
 - Organisation has capacity to collect and analyze data from variety of sources at disaggregated level.
 - Organisation has capacity to prepare a feasible and comprehensive study design for evaluation, with data collection tools and analytical framework.
 - Organisation has capacity to structure data, create electronic databases, and develop output results in appropriate formats.
 - Organisation has willingness to undertake the assignment in the given timeframe.
 - Organisation has sufficient infrastructure facilities including office and modern office equipment.
 - Organisation has ability to develop and prepare all the data collection instruments including questionnaires, checklist for stakeholders, structured Focus Group Discussion format, tabulation plans etc.
 - Organisation has ability to undertake survey work in all sample districts.
 - Organisation has ability to cross/back check of primary data.
 - Data collection is application based and not manual
 - Enumerators are appropriately trained
4. **Time schedule:** Estimated time in which project will be completed (total project duration along with phase-wise details)

III. Staffing Pattern

1. Name of the Project Director along with his/ her bio-data

IV. List of documents (copies) to be uploaded with application form

1. Scanned copies of Registration Certificate / Memorandum & Articles of Association and any other documents to certify the nature of the Organisation
2. Scanned copies of Audit Report of last three years
3. Last Three Years Annual Report
4. Scanned copy of valid PAN of the Organisation/Tax Account Number (TAN) and Service tax number (STN)/GST Number
5. Executive summary of 3 study reports completed during last 5 years and documents of acceptance of the Reports by sponsoring authority.

6. An authorization letter from the firm certifying that the person who signed the bid is an authorized person to sign on behalf of the firm
7. A declaration that the organization has not been blacklisted from the Authorized Signatory of the bidder
8. Copies of certificates and proofs of engagement of the Project Director
9. Copies of certificates/ proofs of engagement of at least two post graduate research professionals involved in the Project
10. Financial Bid
11. Scanned copy of Earnest Money Deposit (EMD).

I hereby declare and affirm that I have read and understood the terms and conditions of the contract as stipulated in the tender document.

To be signed by
Project Director of the Research Project
Head of the organization /authorized signatory

(Signature)

Place:

Date:

FINANCIAL BID

Budget Estimate

Please give details of the budget estimates i.e. the total amount to be charged. The break-up of the total expenses may be shown e.g. salary, travel, publication, computer facility, stationery, postage etc. as per prescribed norms indicated in following format

2. The cost of the project is to be estimated in terms of total man-months and the facilities needed and calculated under following headings:

(1) Personnel

Position/Designation	No. of persons	Salary (fixed consolidated)	Duration	Amount required
1	2	3	4	5
Total				

- (2) Travel
- (3) Printing
- (4) Equipment and books
- (5) Computer and machine tabulation costs
- (6) Contingency
- (7) Overhead charges (upto 5 per cent of items 1 to 6)

Grand total (excluding taxes)

To be signed by the
Project Director of the Research Project/
Head of the organization /authorized signatory

(Signature)

Place:

Date:

GUIDELINES FOR THE FORMULATION OF TECHNICAL & FINANCIAL BIDS**A. TECHNICAL BIDS**

Project Directors are requested to furnish a detailed research proposal covering (a) statement of the problem (b) hypotheses to be tested, if any, (c) definition of the key concepts, (d) research design including the universe of study, sampling frame, and sampling procedure, (e) tools to be used in data collection, (f) time schedule, (g) staffing pattern, and (h) estimate of costs.

A research proposal is a sort of a blue-print. Apart from helping the Ministry to process it quickly, a well-conceived research proposal will add to the efficiency in its implementation. Every effort made to formulate a proper research proposal will, therefore, pay rich dividends.

To facilitate the task of the Project Director, in formulating a research proposal, a few detailed guidelines are given below:

I. The title of the Project (in capital letters)**II. Statement of the problem**

In the opening paragraphs of the research proposal, the problem to be investigated should be presented clearly and briefly. The key originating question(s) and the location of the problem in the theoretical context of the concerned discipline should be specified. Specific mention should be made of the rationale of the approach adopted to study the problem and the specific aims of this project.

While indicating the significance of the problem, the contribution which the proposed study is expected to make to the theory and methodology as well as its practical impact and national relevance should be specifically indicated.

III. A brief overview of work already done in the area of the Proposal.

A note summarizing the current status of research in the area including major findings and highlighting research gaps, should be included in the project proposal.

IV. Objectives of the project as understood by the bidder**V. Research questions of hypotheses**

Enumerate the specific research questions and/or hypotheses that you wish to investigate in this study.

VI. Methodology

In the light of the questions raised or the hypothesis proposed to be tested, full information on the following points should be given:

1. Universe of study
2. Sampling frame
3. Sampling procedure
4. Units of observation and sample-size.

An explanation of the determination of size and type of sample will also be necessary. Proposals not requiring a sample selection should specify their strategy appropriately and describe the rationale.

The different types of data that are proposed to be gathered should be specifically mentioned.

The sources for each type of data and the tools and techniques that will be used for collecting different types of data should be specified.

For questionnaire or schedule to be used, the following should be indicated:

1. Distribution of the questionnaire or schedule in different sections, e.g., identification particular, socio-economic data, questions on various sub-themes, etc.
2. Approximate number of questions to be asked from each respondent
3. Any scaling techniques proposed to be included in the instrument.
4. Any projective tests incorporated in the questionnaire/schedule.
5. Approximate time needed for interview.
6. Any plans for index-construction.
7. Coding plan (whether the questions and responses will be pre-coded or not; whether the coding is done for computer or for hand tabulation).

For the interviews, the following details should be given:

1. How are they to be conducted?
2. Particular characteristics that interviews must have:

For the use of observation techniques, describe:

1. The type of observation; participant, quasi-participant, non-participant.
2. Units of observation;
3. Whether this will be the only technique or other techniques will also be employed.

VII. Data processing

The manner in which the different types of data will be processed, the tabulation plan, and the type of data that will be processed through the computer, should be explained in details.

VIII. Time budgeting

The project should be broken up in suitable stages and the time required for completion of each stage of work should be specified, for instance, such stages may cover:

1. Preparatory work, including selection and appointment of staff and their training.
2. Drawing of sample.
3. Tool construction (including their pre-testing and printing)
4. Data collection
5. Data processing (which should include coding, editing, punching, verification, sorting, computer analysis)
6. Data analysis.
7. Report writing.

IX. Organizational Framework

An organizational chart indicating the positions tasks and number of persons required to fill the different positions should be given.

The following issues need to be borne in mind:

The approach and methodology to be adopted by the organization for proposed study is appropriate.

- The Project team has necessary skills in statistical tools of analysis and sampling methodologies.
- Details of statistical tools and applications to be used are indicated in the proposal
- The primary data to be collected on the objectively verifiable indicators and factual information
- Organisation will use experts /manpower in all regional language /local language as and when required.
- Organisation has demonstrated capacity to carry out structured evaluations
- Organisation has capacity to collect and analyze data from variety of sources at disaggregated level.
- Organisation has capacity to prepare a feasible and comprehensive study design for evaluation, with data collection tools and analytical framework.
- Organisation has capacity to structure data, create electronic databases, and develop output results in appropriate formats.
- Organisation has willingness to undertake the assignment in the given timeframe.
- Organisation has sufficient infrastructure facilities including office and modern office equipment.
- Organisation has ability to develop and prepare all the data collection instruments including questionnaires, checklist for stakeholders, structured Focus Group Discussion format, tabulation plans etc.
- Organisation has ability to undertake survey work in all sample districts.
- Organisation has ability to cross/back check of primary data.

- Data collection is application based and not manual
- Enumerators are appropriately trained
- Adequate photographs may be taken during the Interaction/Interview/Survey/primary data collection process

The parameters of Technical Criterion for being technically qualified may be kept in mind

B. FINANCIAL BID

The following explanations are given in respect of the above items to serve as guidelines in the preparation of financial estimates of the research projects.

Items covered under the grants: The following items are covered under the grants:

- i. Salaries and allowances of the project staff (research and action component), and honorarium for the Project Director. (N.B.: The salary of peons will not be sanctioned as a part of expenditure on a research project. Any expenditure on this account may, however, be met out of the overhead charges mentioned under item (viii) below).
- ii. Travel undertaken in relation to the project.
- iii. Consultancy charges.
- iv. Printing.
- v. Equipment and books.
- vi. Computer and tabulation costs.
- vii. Contingency and Overhead charges.

(NOTE: Payment with retrospective effect for the work already done before the submission of the research proposal will not be permissible).

Item (i) Salaries and allowances of the project staff

- a. The Project Director shall not be entitled to any salary or allowances (other than TA / DA) from the project funds. He may, however, be paid an honorarium provided the project is completed within the sanctioned/approved time limit and submission of a satisfactory report. The honorarium will be limited to 5% of the total approved cost of the project. Honorarium as originally sanctioned will be paid after the acceptance of the report and the accounts.
- b. The remuneration, mode of recruitment and conditions of services of the staff employed in the project, shall be the same as those of the organization to which the research project is sanctioned.
- c. The staff appointed for the research project should be professionally qualified and conform to the standards laid down by the organization for similar positions and such model qualifications as the Ministry may lay down.
- d. The organization will inform the Ministry within 15 days from the date of commencement of the study, of all appointments made for the project the expenditure on which is to be met from the grant of the Ministry.
- e. All persons appointed to work on the project and paid from the project funds will be the employees of the organization concerned.
- f. All employees appointed under the project will be full time and used exclusively for the project work. If any part-time employees are intended, this should be indicated in the research proposal submitted for sanction.

Item (ii) Travel

The rates of TA/DA for the purpose of the project shall be fixed by organization.

Item (iii) Consultancy, etc.

- a. The project Director will specify in the research proposal the type and cost of consultancy that will be needed. He will also indicate in the research proposal, if honorarium or fees is to be paid to a specialist for contributing a paper for the project.
- b. No employee of the Research Project will be eligible for a consultancy fee for any work done for the project.

Item (iv) Printing

Estimated cost of printing of forms etc. will be furnished.

Item (v) Equipment, Books

- a. Normally, the equipment required for the project is expected to be provided by the organization. However, in exceptional cases where full Justification is given, purchase/hire of equipment can be sanctioned. Details of equipment/stores of capital nature proposed to be purchased / hired for the project will be furnished along with the estimated cost of each item. No foreign exchange should be involved. The grantee organization shall refund in full if the scheme is abandoned by it during the period of sanction or if the scheme had not stated after the purchase of the stores.
- b. Estimated cost of books and journals required for project work will be indicated.
- c. The stores purchased out of the grant given by the Ministry shall be entered in stock registers and presented to the auditors for checking.

Items (vi) Computer and tabulation costs

The Project Director shall give a rough estimate of expenditure on different items of tabulation exercise such as data entry, verifying, programming, computer work, etc.

Items (vii) Contingency and Overhead Charges

Contingency means the expenditure incurred on postage, stationery, telephone charges and other unforeseen items of expenditure and overhead charges includes expenditure incurred by the organization on general services, including accommodation, furniture and managerial services. Not exceeding 5% of the total expenditure by the organization will be permissible as contingency and overhead charges.

- i. The grantee organization will confirm in writing that the conditions contained in the tender document are acceptable to it. It will also execute a bond in favour of the President of India to the effect that it will abide by the terms and conditions attached

to the grant and that in case it fails to abide by the same, it will refund to the Government the total grant-in-aid sanctioned to it for the purpose with 15% penal interest thereon.

- ii. The grantee organization will maintain separate accounts in respect of this grant. The accounts will remain open to inspection to the representatives of the Government of India, including the Comptroller and Auditor General of India. At the end of the period, the organization will have the accounts of this grant audited by a Government Auditor or a Chartered Accountant, and supply a copy of the audited accounts, together with a utilization certificate as prescribed in GFR 2017, to this Ministry within six months after completion of the project. If regular process of audit takes more time, the accounts may be got audited by a Chartered Accountant and the audit fee may be charged under sub-head "Contingency" of the project. Any unspent balance out of this grant will be refunded by the Organization within 30 days from the date of completion of the Project failing which such unspent balance will attract penal interest of 15% of the period from date of completion of the project to the date of refund of unspent balance.

The Ministry will accept no responsibility for any financial expenditure or liability arising out of the project except what has been specifically approved by it and conveyed to the organization or university through the sanction letter.

CRITERIA FOR TECHNICAL EVALUATION

S. No.	Technical Evaluation Criteria	YES/NO	Page Number of document attached
<u>ORGANIZATION'S CAPACITY AND CAPABILITIES</u>			
1.	The Organization has five years of experience in the field of research / survey / evaluation in the area of social sector (copy of Registration Certificate / Memorandum & Articles of Association and any other documents to certify the nature of the Organisation to be attached).		
2.	The Organization has carried out at least 3 studies in social sector sponsored by the Central / State Government / Central or State PSU that have also been accepted by the sponsoring organization during last five years (executive summary of such report and document of acceptance of the Report by sponsoring authority to be attached).		
3.	The Organization has not been blacklisted by Central/State Government/Public Sector Undertaking (A declaration in this regard from the Authorized Signatory of the organization to be attached).		
<u>FINANCIAL STRENGTH</u>			
4.	The Organization has an annual average turnover of not less than Rs.50 lakhs during the last three years (financial years 2014-15, 2015-16 & 2016-17 towards establishing which audited financial statements to be submitted. In case of financial statement of FY 2016-17 being under audit, average turnover of the previous three financial years which have been audited i.e. 2013-14, 2014-15 & 2015-16 will be considered. However, applicant will have to additionally submit provisional balance sheet of FY 2016-17 to establish that annual turnover of said year is also above Rs. 50 Lakhs) (Audit Report of last three financial years may be attached).		

S. No.	Technical Evaluation Criteria	YES/NO	Page Number of document attached
5.	The Organization has a valid PAN of the Organisation/Tax Account Number (TAN) and Service tax number (STN)/GST Number (copy of same may be attached).		
6.	The Organization had a positive net worth in the preceding year.		
MANPOWER			
7.	Project Director/Incharge of the Project has the necessary experience in use of statistical tools and experience in the social sector with at least 5 years of research experience (copies of certificates and proofs of engagement may be enclosed).		
8.	At least two post graduate research professionals involved in the Project having experience of minimum 3 years (copy of certificates/ proofs of engagement may be enclosed).		
9.	<p>The approach and methodology to be adopted by the organization for proposed study is appropriate.</p> <ul style="list-style-type: none"> - The Project team has necessary skills in statistical tools of analysis and sampling methodologies. - Details of statistical tools and applications to be used are indicated in the proposal - The primary data to be collected on the objectively verifiable indicators and factual information - Organisation will use experts /manpower in all regional language /local language as and when required. - Organisation has demonstrated capacity to carry out structured evaluations - Organisation has capacity to collect and analyze data from variety of sources at disaggregated level. - Organisation has capacity to prepare a feasible and comprehensive study design for evaluation, with data collection tools and analytical framework. - Organisation has capacity to structure data, create electronic databases, and develop output results in appropriate formats. 		

S. No.	Technical Evaluation Criteria	YES/NO	Page Number of document attached
	<ul style="list-style-type: none"> - Organisation has willingness to undertake the assignment in the given timeframe. - Organisation has sufficient infrastructure facilities including office and modern office equipment. - Organisation has ability to develop and prepare all the data collection instruments including questionnaires, checklist for stakeholders, structured Focus Group Discussion format, tabulation plans etc. - Organisation has ability to undertake survey work in all sample districts. - Organisation has ability to cross/back check of primary data. - Data collection is application based and not manual - Enumerators are appropriately trained 		

Note: Fulfillment of each of the above criteria is mandatory along with submission of documentary proof as indicated above for qualifying the technical bid.

Performance Security Form

THIS IS BANK GUARANTEE

To:

(Name of Indenter)

WHEREAS (Name of Bidder)
hereinafter called the "Bidder" has undertaken contract no.dated
.....2017 to render services hereinafter called "the Contract".

AND WHEREAS it has been stipulated by you in the said contract that the Bidder shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with the Bidder's performance obligations in accordance with the contract.

AND WHEREAS we have agreed to give the Bidder a guarantee:

THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Bidder, up to a total of (Amount of the guarantee in Words and Figures) and we undertake to pay you, upon your first written demand declaring the Bidder to be in default under the contract and without cavil or argument, any sum or sums within the limit ofas aforesaid, without your needing to prove or to show this grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until theday of2017

Signature and Seal of Guarantors

Date:

Address:

Instructions for Online Bid Submission

The bidders are required to attach soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “**Online bidder Enrollment**” on the CPP Portal which is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / TCS / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC’s to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Any deviations from these may lead to rejection of the bid.
- 3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again.

SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) Bidder has to select the payment option as "offline" to pay EMD as applicable and enter details of the instrument.
- 4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be deposited in original in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.
- 5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
- 6) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

- 7) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 7) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 8) Upon the successful and timely submission of bids (i.e., after Clicking “Freeze Bid Submission” in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 9) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for the tender or the relevant contact person indicated in the tender.
- 2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The contact number for the helpdesk is 1800 3070 2232. Bidder can also get help at +91-7878007972 & +91-7878007973.
- 3) Detailed information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app> .

TENDER ACCEPTANCE LETTER
(To be given on Company Letter Head)

Date:

To,

Sub: Acceptance of Terms & Conditions of Tender.

Tender Reference No: _____

Name of Tender / Work: -

Dear Sir,

1. I / We have downloaded / obtained the tender document(s) for the above mentioned 'Tender/Work' from the web site(s) namely:

as per your advertisement, given in the above mentioned website(s).

2. I / We hereby certify that I / we have read the entire terms and conditions of the tender documents from Page No. _____ to _____ (including all documents like annexure(s), schedule(s), etc .), which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.
3. The corrigendum(s) issued from time to time by your department/ organization to have also been taken into consideration, while submitting this acceptance letter.
4. I / We hereby unconditionally accept the terms & conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.

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5. In case any provisions of this tender are found violated , then your department/ organisation shall without prejudice to any other right or remedy be at liberty to reject this tender/bid including forfeiture of the earnest money deposit absolutely and necessary action be initiated as per terms & conditions of the tender document and extant rule of Govt. of India.

Yours Faithfully,

(Signature of the Bidder with Official seal)